



Illustrative photo



Instructions for use

Edit 15/2026-04-07

Special needs stroller – **YETI**

Special needs stroller for children – **YETI JR.**

THIS IS A MEDICAL DEVICE.

USE IT ACCORDING TO THE INSTRUCTIONS FOR USE OR LABEL.

PURPOSE OF THE INSTRUCTION

The Instructions for use is intended for persons who directly care for disabled people (user assistants - parents, guardians) who will be transported in a stroller. It is also intended for doctors and physiotherapists operating the stroller.

REMARK! Before starting to use the stroller, each User is obliged to read the content of this instruction and follow it.

REMARK! In the event of any medical incident related to the presence of the YETI special needs stroller and the YETI JR. special needs stroller for children, you must immediately notify the Manufacturer and the competent authority of the Member State in which you or the patient are resident in writing by registered letter or e-mail with acknowledgement of receipt.

Manufacturer's contact details:

- postal address: MyWam Sp. z o.o., Plebiscytowa 3, 41-100 Siemianowice Śląskie, Poland
- contact phone number: +48 32 733 11 31
- Email address: mywam@mywam.eu



Version of the Instructions for use: EN, **Edition 15/2026-04-07**

The instruction was translated using Microsoft Translator.

MyWam Sp. z o.o. reserves the right to make technical and commercial changes to the content of the Instructions for use without prior notice. Each change will be determined by the date the statement was last updated. The electronic version of the instruction will be available on the website of www.mywam.eu

REMARK! The photos in the Instructions for Use are for reference only and may differ from the purchased product.

MyWam Sp. z o.o. has implemented a quality management system in accordance with ISO 13485 in the field of design, production and sale of class I medical devices.



ISO 13485
LL-C (Certification)



TABLE OF CONTENTS

PURPOSE OF THE INSTRUCTION	2
1. INTENDED USE AND INDICATIONS FOR USE	5
2. PLATES	5
3. SYMBOL DESIGNATION	6
4. IMPORTANT SAFETY TIPS AND RULES	6
5. GENERAL CONSTRUCTION OF THE STROLLER	8
6. STROLLER FUNCTIONS	10
6.1. Unfolding the frame	10
6.2. Folding the frame	11
6.3. Transport lock. Putting on and taking off the transport lock	12
6.4. Front swivel wheels. Front wheels directional lock	13
6.5. Rear wheels. Assembly and removal of rear wheels on the axle	13
6.6. Rear wheel amortization system	14
6.7. Push handle for the stroller	15
6.8. Central brake	15
6.9. Tilt Foot	16
6.10. Seat depth adjustment	16
6.11. Frame adjustment in terms of changing the seat angle	17
6.12. Frame adjustment in terms of backrest height	17
6.13. Frame adjustment of the backrest tilt angle	18
6.14. Footrest	19
6.15. Stroller upholstery	20
6.16. Five-point belts	22
6.17. Safety barrier	22
6.18. Therapy table	23
6.19. Abduction and stabilization belts	23
6.20. Seat minimizing kit	24
6.21. Headrest	24
6.22. Adjustable canopy with window	24
7. ACCESSORIES	25
7.1. Travel bag	25
7.2. Shopping basket	25
7.3. Wedge	26
7.4. Rain cover (put on adjustable canopy with a window)	26
7.5. Winter gloves	27
7.6. Sleeping bag for legs (put on the safety barrier)	27
7.7. Mosquito net (attached to adjustable canopy with window)	27
7.8. Sunshade umbrella	28
8. TECHNICAL SPECIFICATIONS OF THE YETI/YETI JR. STROLLER	28
8.1. Material composition of the stroller	29

9.	DELIVERY AND TOOLS.....	29
10.	ASSEMBLY AND DISASSEMBLY OF THE STROLLER.....	29
11.	PREPARATION FOR USE	30
12.	MOVING THE STROLLER.....	31
13.	GETTING IN AND OUT OF THE STROLLER	31
14.	CORRECT POSITION IN THE STROLLER.....	31
15.	USE OF THE STROLLER	32
16.	MOVING ON INCLINED SURFACES	32
17.	OVERCOMING THRESHOLDS OR CURBS	32
18.	TRANSPORT IN THE CAR AND IN OTHER VEHICLES	32
19.	CLEANING AND CARE	33
20.	STORAGE OF THE STROLLER	33
21.	SERVICE AND PERIODIC INSPECTIONS.....	33
22.	UTILIZATION.....	34
23.	COMPLIANCE WITH THE REQUIREMENTS FOR MEDICAL DEVICES	34
24.	LIST OF AUTHORIZED SERVICE POINTS.....	35
25.	WARRANTY CARD	36
26.	NOTES	37

1. INTENDED USE AND INDICATIONS FOR USE

YETI special needs stroller and YETI JR. special needs stroller for children is a class I medical device indicated for use by those disabled persons who, due to their condition, cannot walk, stand and/or sit independently. The product is intended for the transport and movement of the above people in a sitting or lying position and for posture correction, and this is its intended application.

Clinical indications include, m.in, cerebral palsy, myelomeningocele, dystrophies, paresis, etc.

The product is designed for users from 130-175 cm and weighing up to 80 kg. The device should be used in accordance with the recommendations of the attending physician or physiotherapist.

Contraindications:

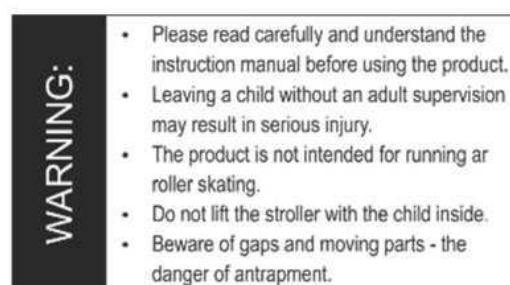
In the case of contraindications to the sitting position and/or passive upright position, the adjustment of the stroller should be consulted with a physiotherapist or attending physician.

2. PLATES

Nameplate



Warning plate



3. SYMBOL DESIGNATION

 SN	Product Serial Number		Manufacturer Name
	Permitted total user weight		The product is a medical device
	Production date	DESCRIPTION "WARNING!" and symbol in this instruction are used to enhance the reader's attention to the content marked with this sign. Failure to comply with the content marked with this description may pose a risk to the health and safety of the user and their companions, and may also lead to damage to the product. 	
	Conformity assessment mark according to applicable European regulations and directives		
	Warning about proceeding in accordance with the product Instructions for use		

4. IMPORTANT SAFETY TIPS AND RULES

- It is forbidden to use the stroller in a way for which the stroller is not intended.
- The product contains small parts that can be dangerous if swallowed by a child!
- **Due to the high adjustability of the stroller, during the angle adjustment of the seat and the angle adjustment of the backrest, it is possible to set such a position in which the user's head will be below the pelvic line. It is forbidden to use such a position, as it could lead to the danger of the user swallowing or choking.**
- It is prohibited to place additional weight on the stroller, which in particular applies to placing additional weight on the back of the backrest, e.g. a backpack or bag. This may cause the stroller to tip over and injure the user! Does not apply to original additional accessories dedicated to the YETI stroller that do not exceed the permissible load. All additional elements attached to the stroller affect its stability.
- **ATTENTION!** Adjustments are made without a load (user). While using, folding and adjusting of stroller mechanisms, there may be a risk of entrapment and/or squeezing some parts of the user body/caregiver in wholes/gaps between parts.
- **ATTENTION!** Depending on the adjustments made – applies to the setting of the push handle of the stroller, backrest height adjustment, backrest angle adjustment, seat depth adjustment, seat angle adjustment, footrest angle adjustment, and footrest adjustment – then this stroller may exceed to recommended maximum dimensions.
- **ATTENTION!** When passing through doors or similar restrictions, limiting the direction of travel of the stroller, make sure that there is enough space on both sides of the stroller to prevent hands or other body parts from getting pinched, as well as to prevent damage to the stroller.
- **ATTENTION!** The temperature of the stroller may increase when the stroller is exposed to sunlight.

WARNING!

- Never leave user unattended in a stroller, as it risks danger!
- This product is not suitable for running, skating or roller-skating.
- The stroller is not intended as a seat in vehicles.
- Beware of gaps and moving parts – risk of jamming.
- Do not carry the stroller with the user inside it.
- The stroller is packed in a plastic bag. Keep it away from infants and young children.

-
- **ATTENTION!** It is forbidden to use the stroller if the technical condition of the stroller or a single component raises doubts in the user's mind or is clearly abnormal, then it must not be used. In such a situation, it is recommended to urgently contact the Seller for advice.

5. GENERAL CONSTRUCTION OF THE STROLLER

Basic equipment



- 1- Adjustable canopy with window
- 2- Headrest
- 3- Five-point belts
- 4- Removable backrest and seat upholstery
- 5- Safety barrier
- 6- Slot for hiding excess upholstery
- 7- Adjustable footrest with straps
- 8- Front swivel wheels
- 9- Handle for pushing the stroller
- 10- Angle adjustment mechanism of the push handle
- 11- Cord adjustment of excess upholstery
- 12- Seat minimizing kit
- 13- Abduction and stabilization belts
- 14- Angle adjustment mechanism for the entire footrest
- 15- Seat depth adjustment

- 16- Footrest length adjustment
- 17- Front wheel directional lock
- 18- Backrest angle adjustment
- 19- Backrest angle adjustment mechanism
- 20- Frame wraps
- 21- Rear wheel suspension system
- 22- Central brake
- 23- Backrest height adjustment
- 24- Frame folding mechanism
- 25- Frame folding mechanism lock
- 26- Transport lock
- 27- Seat angle adjustment
- 28- Tilt Foot
- 29- Rear wheel quick-release mechanism
- 30- Rear wheels

Accessories



- 1- Shopping basket
- 2- Sleeping bag for legs
- 3- Sunshade umbrella
- 4- Mosquito net
- 5- Rain cover

- 6- Travel bag
- 7- Wedge
- 8- Therapy table
- 9- Winter gloves

6. STROLLER FUNCTIONS

6.1. Unfolding the frame

1



Pull the transport lock

2



Pull the backrest towards you

3



Pull the handle towards you

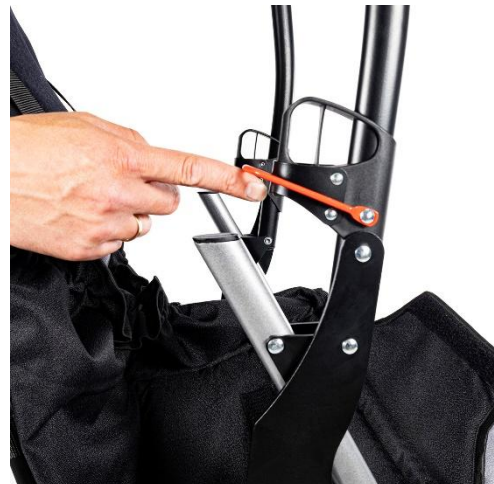
4



5



6





6.2. Folding the frame





REMARK! Make sure that the push handle and footrest are in a position that does not interfere with each other.

6.3. Transport lock. Putting on and taking off the transport lock



Lock applied



Removed lock

6.4. Front swivel wheels. Front wheels directional lock

Locking the front wheels



Unlocking the front wheels



6.5. Rear wheels. Assembly and removal of rear wheels on the axle

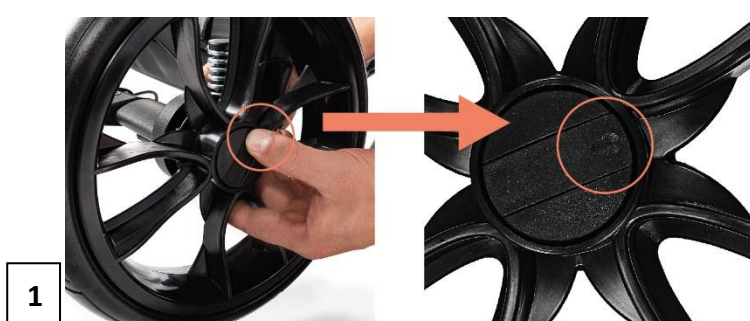
Wheel assembly



Press in the recess



Removal of wheels



6.6. Rear wheel amortization system



Hard suspension



Soft suspension

6.7. Push handle for the stroller

Angle adjustment mechanism of the push handle



Press the buttons on both sides and change the angle of the push handle.

Angle adjustment of the push handle



6.8. Central brake



The central brake is only used to lock the wheels completely – there is no dynamic braking function.

REMARK! Regularly check the condition of the brake and remove any dirt and mud.

6.9. Tilt Foot



Using a tilt foot makes it easier to drive the stroller up small thresholds or curbs.

6.10. Seat depth adjustment

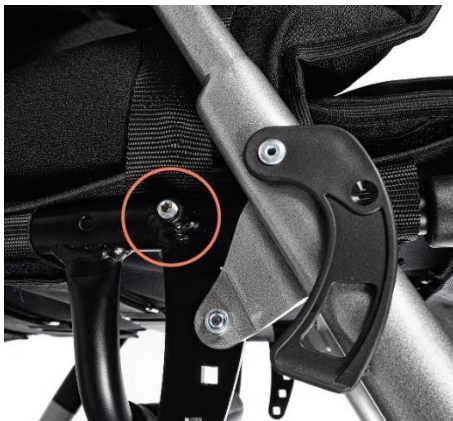


Minimum seat depth



Maximum seat depth

Pull the seat towards you or slide it in.

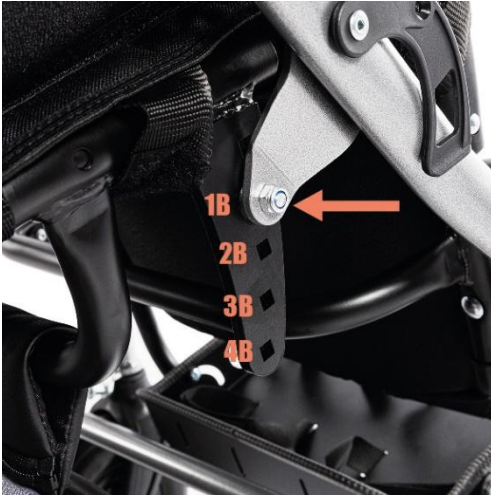


REMEMBER! Before adjusting the seat depth, loosen the seat upholstery straps.

REMARK! To adjust the seat depth, use an Allen key (included).

6.11. Frame adjustment in terms of changing the seat angle

Seat angle adjustment mechanism



REMARK! Use a 10-inch wrench (included) to tighten/loosen the screw.

Seat angle adjustment



6.12. Frame adjustment in terms of backrest height

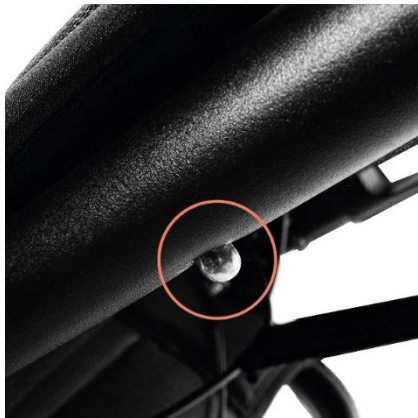


Minimum backrest height setting

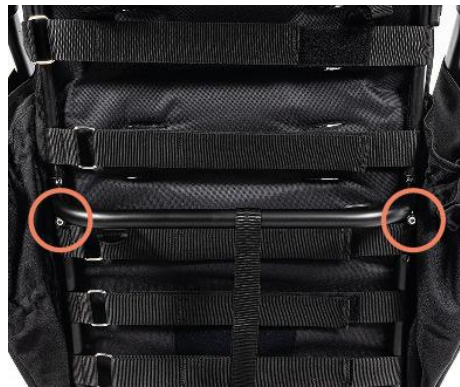


Maximum backrest height setting

Pull up or down the backrest.



Button indicating the highest backrest height



REMEMBER! Before adjusting the height of the backrest, loosen the straps on the back of the backrest upholstery.

REMARK! To adjust the height of the backrest, use an Allen key (included).

6.13. Frame adjustment of the backrest tilt angle

Backrest angle adjustment mechanism



Make sure the pins have snapped on both sides of the stroller.

Backrest angle adjustment



Remark! Each time the angle of inclination of the backrest is changed, the length of the five-point belts must be readjusted.

6.14. Footrest

Footrest height adjustment



Minimum height



Maximum height

Footrest angle adjustment



Press the buttons on both sides and change the angle of the footrest.



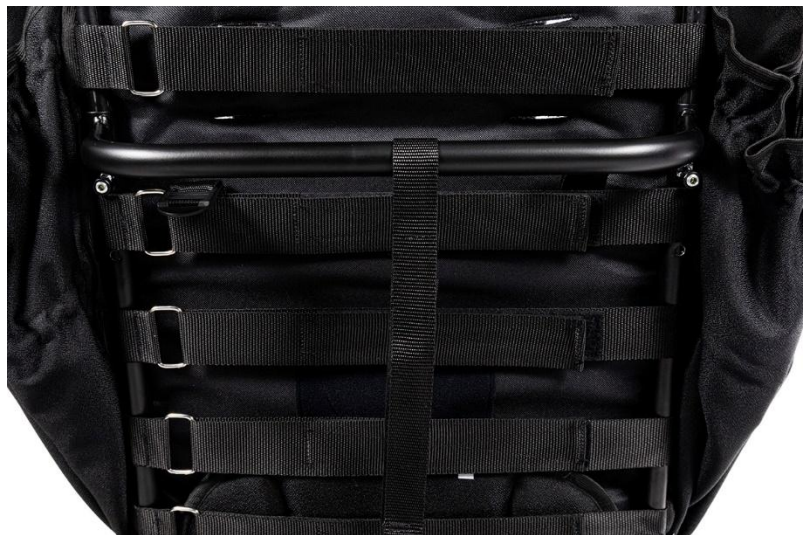
Remark! During transport, storage, rehabilitation, getting in and out of the stroller, the footrest plate must be folded.

6.15. Stroller upholstery

Backrest upholstery



Installation of the backrest upholstery



Adjustment of the upholstery sides with pullers



Seat upholstery



Remark! Each time the parameters of the stroller are changed, the upholstery must be readjusted.

Frame wraps



Install in the place where the plastic joints are located (e.g. footrest plastic joints).

6.16. Five-point belts



Remark! Each time the angle of inclination of the backrest is changed, the length of the five-point belts must be readjusted.

Mounting location of five-point belts on the backrest



6.17. Safety barrier



6.18. Therapy table



The maximum load is 3kg.

6.19. Abduction and stabilization belts



6.20. Seat minimizing kit



6.21. Headrest



6.22. Adjustable canopy with window

Mechanism for assembling the canopy to the stroller frame



Slide the mount on the canopy into the mount on the stroller frame.

Disassembly using the red button on the outside of the canopy mount on both sides.

Changing the size of the canopy area



7. ACCESSORIES

7.1. Travel bag



The maximum load of the bag is 2kg.

7.2. Shopping basket

Basket mounting height



The maximum load of the shopping basket is 3kg.

7.3. Wedge

Wedge Assembly



Wedge removal



7.4. Rain cover (put on adjustable canopy with a window)



7.5. Winter gloves



7.6. Sleeping bag for legs (put on the safety barrier)



7.7. Mosquito net (attached to adjustable canopy with window)



7.8. Sunshade umbrella



8. TECHNICAL SPECIFICATIONS OF THE YETI/YETI JR. STROLLER

length of the stroller	114.5 - 146 cm
width of the stroller	67 cm
height of the stroller	117-133 cm
total weight	23 – 26 kg
effective seat depth	31-45 cm
seat width	28* / 43 cm
backrest height	65 - 85cm
backrest width	25*/42 cm
distance between footrest and the seat / number of adjustments	28.5 - 43.5 cm / 7 positions
length of the stroller folded for transport	110 cm
width of the stroller folded for transport	67 cm
height of the stroller folded for transport	44-60 cm
capacity of the shopping basket	3 kg
carrying capacity of a travel bag	2 kg
maximum user's weight	80 kg
maximum user's height	130-175 cm
seat plane angle / number of adjustments	approx. 9.5°-29° / 5
backrest tilt angle / number of adjustments	approx. 3°-99° / 8 + lying
footrest angle / number of adjustments	approx. 80°-180° /6 positions

COMMENTS:

*) values given with inserts

Measurement tolerance +/- 20mm, +/- 1.5kg, +/- 1°

The manufacturer reserves the right to make changes to the technical parameters

8.1. Material composition of the stroller

Powder-coated steel and aluminum, 100% polyester fabrics and plastic (PP, PVC, PA, PU).

9. DELIVERY AND TOOLS

The original packaging should contain the following items:

- Folded stroller frame with seat and backrest and wheels,
- Additional equipment according to the order,
- Instructions for use with warranty card,
- Allen key,
- 10 mm wrench.

Before use:

- a. check if the packaging has not been damaged (in case of damage to the packaging, unpack and check if any of the elements has been damaged) in the presence of the supplier),
- b. check the contents of the shipment in accordance with the specification (if any of the components are missing, please contact the Seller).

No tools are required to assemble and disassemble the stroller.

To adjust the height of the backrest and the depth of the seat, you need an Allen key. To adjust the seat angle mechanism, you need a 10 wrench and a screwdriver.

10. ASSEMBLY AND DISASSEMBLY OF THE STROLLER

The product pre-packed in the original carton is already pre-assembled.

Complete the installation by following these steps:

- a) install the rear wheels on the axle,
- b) unfold the frame of the stroller with the footrest, adjusting the parameters:
 - enable/disable the front wheel direction lock,
 - adjust the height and angle of the handle to push the stroller,
 - adjust the depth of the seat,
 - set the angle of inclination of the seat,
 - adjust the height of the backrest,
 - set the angle of inclination of the backrest,
 - adjust the length of the five-point belts,
 - adjust the height of the footrest and the angle of inclination of the footrest,
- c) adjust the upholstery,
- d) adjust the usable width of the seat,
- e) adjust the abduction and stabilization belts,
- f) adjust the position of the headrest,
- g) adjust the canopy with the window,
- h) install a safety barrier,
- i) install the appropriate accessories and adjust the parameters:
 - set up a therapeutic table (additional options),
 - install and adjust the wedge (additional options),

- put on a travel bag (additional option),
- set up a shopping basket (additional option),
- Put on selected elements of equipment dedicated to the seasons:
 - sleeping bag for legs (additional option),
 - winter gloves (additional option),
 - mosquito net (additional option),
 - rain cover (additional option),
 - sunshade umbrella (additional option).
- Disassembly of the stroller. To disassemble the stroller:
 - a) disassemble the accessories,
 - b) unfasten the upholstery (side elements) from the side frames of the stroller,
 - c) fold the footrest and the frame of the stroller,
 - d) unfasten the rear wheels,
 - e) fold the stroller by closing it with a transport lock.

11. PREPARATION FOR USE

Before starting to use the stroller, you should:

- Check that the bogie frame has been properly unfolded and that the frame folding mechanism has been properly closed (locked).
- Make all adjustments correctly and adjust the stroller to the user's needs, including setting the appropriate seat depth and height of the backrest, the appropriate seat inclination and backrest inclination, set the appropriate footrest inclination, adjust the appropriate tension force of the belts on the backrest and on the seat, check the length of the five-point belts. Check that all adjustment elements are properly seated and secured.
- Check that the upholstery of the stroller is dry.
- Secure the user with all available stabilizing elements, such as: five-point belts, seat minimizing kit, abduction and stabilizing belts, wedge, footrest, footrest straps, safety barrier or therapeutic table. This is to protect the user from falling out and sliding out of the stroller and to protect the user's feet from falling off the footrest. Make sure that all adjustments made earlier are suitable and safe for the user.
- Make sure that the user is not placed in the stroller without body-covering clothing where it comes into contact with the stroller upholstery. This is to prevent abrasions of the user's body and hygienic reasons of the user.
- In the case of users with urinary incontinence problems, a special oilcloth should be placed on the seat of the stroller, which can be purchased in pharmacies or medical stores.
- In the case of using any additional aids such as cannula, drains, bags, catheters, etc. It is important to ensure that they are well protected against falling out, pulling out, clamping and do not interfere with the use of the stroller.

12. MOVING THE STROLLER

The best way to move a stroller is to drive it using its wheels (see photo opposite). In cases where this is not possible (e.g. to transport the stroller in a car), for safety reasons, the stroller can be lifted and carried with both hands after disassembling the accessories to reduce the weight to be carried and folding it. Extreme caution should be used when moving or lifting the stroller frame. The frame must be moved after folding and installing the transport lock. Do not use any additional equipment to carry the stroller – it may damage it.



13. GETTING IN AND OUT OF THE STROLLER

When getting on and off the stroller, place the stroller as close as possible to a stable and safe place to which the user will be transferring. Once it has been ensured that the brake is engaged and the footrest has been folded down to avoid standing on it, the user can be placed in the stroller.

Do not stand on the footrest plate as there is a risk of tipping over the stroller, injury to the user and risk of damage to the product.

Make sure that when getting in or out of the stroller, the user and no other person stand on the footrest, as this may damage it and injure the user!

14. CORRECT POSITION IN THE STROLLER

For safety and health reasons, it is recommended that the user has their pelvis and back as close to the backrest as possible, in order to evenly support the spine (optimal support for all parts of the spine, so that no free space is created).

The thighs should be supported on the largest possible surface, along their entire length, which is achieved by adjusting the depth of the stroller seat, and the feet should be rested on the footrest plate, which prevents slipping, maintains optimal tension of the leg muscles and transfers some of the weight from the higher parts of the body.



REMARK! Due to the large adjustment capabilities of the stroller, when adjusting the angle of the seat and the angle of the backrest, it is possible to set a position in which the user's head is below the pelvic line. **It is forbidden to use such a position**, as it could lead to the danger of choking or choking on the user.



Prohibited positioning of the stroller

15. USE OF THE STROLLER

When using the stroller, always hold the handle to push the stroller to prevent the stroller from rolling inertly. Release the central brake while holding the push handle of the stroller and push the stroller in a safe direction.

16. MOVING ON INCLINED SURFACES

Always position the stroller facing forward when climbing hills or ramps. Limit your speed on inclined surfaces and move as slowly as possible.

The person pushing the stroller must have appropriate strength to control the stability of the stroller.

Always keep in mind that the position of the center of gravity of the stroller changes when traversing uneven or sloping terrain. In such a case, be very careful and belay the stroller.

When using ramps, make sure that the ramp is suitable and the wheels of the stroller are high enough to negotiate the ramp, that the frame of the stroller will not come into contact with the ramp, and that a second person is available to assist, as there is a risk of the stroller tipping over, damaging the product and injuring the user.

17. OVERCOMING THRESHOLDS OR CURBS

When negotiating small obstacles (small thresholds, small curbs, etc.), press the tilt foot and push handle of the stroller downward and toward you with your foot to lift the front wheels of the stroller and carefully drive the front wheels onto the obstacle. Then slowly pull the push handle of the stroller upward from the ground to lift the rear wheels of the stroller and carefully drive the rear wheels on the obstacle.

18. TRANSPORT IN THE CAR AND IN OTHER VEHICLES

- Remove all accessories from the stroller and store them in a safe place. Fold the stroller and place it in the trunk.

If the removed stroller is not in the trunk of the car separated from the passenger cabin, the stroller frame must be securely fastened to the vehicle. For this purpose, you can use unused seat belts.

- To transport a stroller in other vehicles, such as trains, trams, buses, planes, ships, etc. Ask those responsible for transport in these means of transport about the conditions for safe travel to the destination with a stroller and the relevant requirements.



YETI family strollers should not be used as a seat to transport an user in the vehicle.

19. CLEANING AND CARE

The upholstery can only be washed by hand at a temperature of up to 30°C.

Stains should be removed immediately after they appear on the surface of the stroller.

REMARK! Do not clean with chemicals containing solvents and bleach. The Manufacturer is not responsible for any damage caused by the use of inappropriate cleaning products.

Make sure the product is always dry before use.

If you use detergents dedicated to this type of material – follow the instructions of the agent used.



Hand wash only



Do not bleach



Do not tumble dry



Dry in a horizontal
position



Do not iron

20. STORAGE OF THE STROLLER

The clean stroller should be stored in a clean, dry and well-ventilated room, preferably at a temperature of 0-35°C. In the case of long-term storage, the steps described in point 21 "every month" should also be performed.

21. SERVICE AND PERIODIC INSPECTIONS

In order to use the truck safely and without failure, it should be regularly and thoroughly subjected to the following inspections and servicing.

In a situation where the stroller user is not able to carry out the above-mentioned activities on their own, they should take the stroller to a specialist stroller service point or directly to the Manufacturer, who will properly carry out the inspection and necessary servicing. These activities may be additionally paid.

REMARK! The manufacturer is responsible for defects or technical damage to the stroller that occur only during the proper operation of the stroller. The responsibility for the proper functioning of the forklift rests with the Manufacturer only if all the Manufacturer's recommendations are strictly followed.

REMARK! The manufacturer is only responsible for the proper functioning of the truck if original parts and original accessories are used in the truck.

All repairs must be carried out by specialized, authorized Service Centers (see point 24) or directly by the Manufacturer. Repairs to the stroller carried out by anyone other than the authorized Service Provider or the Manufacturer will void the warranty. The Manufacturer is not responsible for personal injury or destruction of the product that may be a consequence of repairs performed by persons other than the authorized Service or the Manufacturer.

Servicing should be performed:

- **Each time before using the stroller**
 - Central Brake Efficiency Check - When the central brake is applied, both rear wheels of the stroller should be locked and must not rotate.
 - Inspection of the fastening of structural elements - All mechanisms of the stroller and its movable parts should be checked, and in particular, attention should be paid to: correct mounting of the seat with backrest to the stroller frame, correct installation of all four wheels, proper functioning of the five-point seat belts, correctly locked seat angle adjustment mechanism, correctly locked backrest angle adjustment mechanism and correct installation footrest.
 - Checking the condition of the tyres - Check that the tyres on all four wheels are not damaged or worn.
 - Inspection of fixed elements of the frame, seat with backrest and footrest frame - Visually inspect the condition of the structural profiles. These components must not be damaged or cracked.
- **Every single month**
 - Cleaning the stroller.
 - Visual inspection of moving parts, bearings, adjustment mechanisms - lubricate with silicone grease.
 - Checking all bolted connections for play.

22. UTILIZATION

Disposal and recycling: in accordance with the regulations in force in the respective country.

23. COMPLIANCE WITH THE REQUIREMENTS FOR MEDICAL DEVICES

Class I Medical Device compliant with Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices. The manufacturer has issued an appropriate declaration of conformity for the product, which can be found on the website www.mywam.eu

24. LIST OF AUTHORIZED SERVICE POINTS

POLAND

MyWam Sp. z o.o.

Wiosny Ludów 91, 40-373 Katowice, Poland

phone: +48 32 733 11 31

Website: www.mywam.eu

E-mail address: mywam@mywam.eu

25. WARRANTY CARD

Series and number:

Date of purchase: - -

Stamp and signature of the seller:

.....
.....
.....

Warranty conditions

- The Manufacturer (Guarantor) provides the Buyer with a warranty for the purchased stroller for a period of 24 months, counting from the date of purchase.
- **The buyer complaining about the stroller should deliver the stroller to the Seller in a package, clean (free of stains, additional equipment not belonging to the stroller, moisture, hair, etc.) together with the elements of the stroller protected against damage.**
- **Damage caused by insufficient protection of the stroller shipment and its components is not subject to warranty repairs.**
- The complainant (Buyer) may not demand that the Manufacturer repair the damage in the event of damage to the shipment if he incorrectly labels or incorrectly insures the shipment of the stroller and its components.
- The warranty period in the case of accepting the complaint is extended by the time of repair of the stroller, which is counted from the moment of handing over the stroller to the Seller under warranty until the day on which the stroller was ready to be collected.
- The activities provided for in the instruction, which the stroller user is obliged to perform on his own and at his own expense, cannot be performed as part of the warranty repair.
- Failure to use the stroller in accordance with the intended use, inconsistent with the instructions for use or inconsistent with the principles of proper operation will void the warranty.
- Any structural changes to the truck void the warranty (in the area of change or in its entirety).
- Damage to the stroller caused by: improper operation, improper maintenance, improper storage of the stroller, mechanical damage and natural abrasion and wear of parts (e.g. upholstery, wheels) are not covered by the warranty.
- The manufacturer warns against warranty repairs in unauthorized service facilities. Finding such a repair or unauthorized modification of the stroller will void the warranty.
- **The warranty card is valid provided that it has: the date of sale confirmed by the Seller's company stamp, the Seller's signature, the type and serial number of the truck.**
- The warranty card is valid provided that it does not contain deletions or corrections.
- The manufacturer of the stroller conducts a paid post-warranty service at its headquarters.
- The manufacturer specifies the expected service life of the product at 4 years. Further use after this period is possible, but taking into account the care for safety and comfort of use, we recommend that the manufacturer or authorized service center carry out a technical inspection. The inspection service is payable and includes an assessment of the technical condition of the device, safety verification and any necessary maintenance activities.
- In matters not covered by this warranty card, the provisions of the Civil Code (Poland) shall apply.
- All matters related to claims under the warranty or warranty of the stroller should be directed to the Seller.

26. NOTES