MANUFAKTURER / MARKETING AND ADVERTISING: MyWam Sp. z o.o.

CE

MyWam®

VILA



ILLUSTRATIVE PHOTO

INSTRUCTIONS FOR USE

Edition 5 / 2026-10-20

Special needs stroller VILA

THIS IS MEDICAL DEVICE.

USE IT ACCORDING TO THE INSTRUCTIONS FOR USE OR LABEL.

PURPOSE OF THE INSTRUCTION

Instructions for use is designed for people who directly care of users with disabilities (assistants, parents, guardians), which will be transported in a stroller. It is also intended for doctors and physiotherapists operating the stroller.

ATTENTION! Before using the stroller, each User is obliged to read the instruction and act in accordance with its guidelines.

ATTENTION! In the event of any medical incident related to the VILA stroller, the Manufacturer and the competent authority of the Member State in which the user or patient resides must be notified immediately, in writing, by registered letter or e-mail with acknowledgment of receipt.

Manufacturer contact details:

- postal address: MyWam Sp. z o.o., Plebiscytowa 3, 41-100 Siemianowice Śląskie, Poland
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Instructions for use version: **EN, Edition 5 / 2026-10-20**
The instruction was translated using Microsoft Translator.

MyWam Sp. z o.o. reserves the right to make technical and commercial changes to the contents of the Instructions for use without prior notice. Each change will be determined by the date the instructions were last updated. The electronic version of the instruction is be available at www.mywam.eu

ATTENTION! Pictures given in the instructions for use are for refference only and can vary from the purchased model.

MyWam Sp. z o.o. has implemented a quality management system compliant with the ISO 13485 standard in the design, production and sale of class I medical devices. System certified by LL-C (Certification).

ISO 13485
LL-C (Certification)

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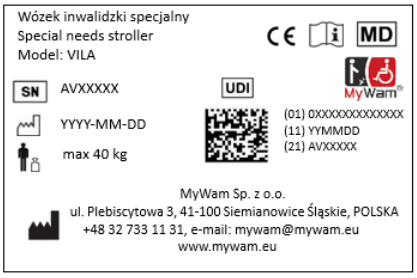
1. PURPOSE AND INDICATIONS FOR USE

The VILA special needs stroller is a class I medical device indicated for use by those disabled people who, due to their health condition, cannot walk, stand or sit down independently. The device is intended for transporting and moving the above-mentioned persons in a sitting or semi-recumbent position. Clinical indications include cerebral palsy, meningo-spinal hernia, dystrophies, paresis, etc.
The product is intended for users 80-130 cm height and up to 40 kg of weight. The product should be used in accordance with the recommendations of the attending physician or physiotherapist.

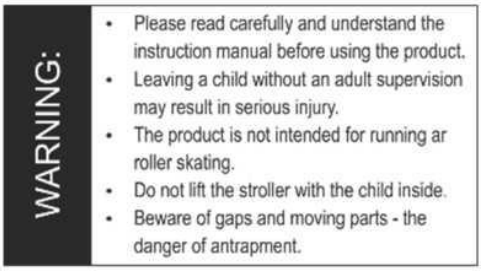
Contraindications:
In case of contraindication to the sitting position and/or passive upright positioning, the adjustment of the stroller should be consulted with a physiotherapist or attending physician.

2. PLATES

Nameplate



Warning plate



3. SYMBOLS DESIGNATION

SN	Product serial number		The manufacturer's name
	Permitted total user weight	MD	The product is a medical device
	Production date		DESCRIPTION **"WARNING!"** and the symbol in this instruction are used to enhance the reader's attention to the content marked with this sign. Non-compliance with content marked with this description may endanger the health and safety of the user and accompanying persons, and may also damage the product.
CE	Conformity assessment mark according to applicable European regulations and directives		
	Warning about proceeding in accordance with the product instructions for use		

4. IMPORTANT INSTRUCTIONS AND SAFETY RULES

- It is prohibited to use the stroller in a manner for which it is not intended.
- The product contains small parts which can be dangerous if swallowed by a child!
- It is forbidden to place additional weight on the stroller, in particular to place additional weight on the back of the backrest, e.g. a rucksack or bag. This may cause the VILA stroller to tip over and injure the user! This does not apply to original accessories dedicated to the VILA stroller that do not exceed the permitted load. All additional components attached to the stroller affect the stability of the stroller.
- **ATTENTION:** Never adjust the pram when the user is not secured with the five-point belts.
- **ATTENTION**: When using the stroller and when folding and adjusting the mechanisms, particular care should be taken with moving parts, as there may be a danger of the user/carer's body parts becoming trapped and/or pinched in the openings/gaps between components.
- **ATTENTION**: Depending on the adjustments made - concerning the setting of the push handle, backrest height adjustment, backrest angle adjustment, seat depth adjustment, seat angle adjustment, footrest angle adjustment and footrest setting - this stroller may exceed the recommended maximum dimensions.
- **NOTE:** When passing through doors or similar constrictions that restrict the direction of travel of the stroller, ensure that there is sufficient space on both sides of the stroller to prevent hands or other parts of the body from being trapped, as well as to prevent damage to the stroller.
- **NOTE:** The temperature of the stroller may increase when the stroller is exposed to sunlight.
- **ATTENTION!** It is prohibited to go up or down stairs with a stroller, regardless of whether or not a user is in it.

WARNING!



- Never leave user unattended in a stroller, as it risks danger!
- This product is not suitable for running or skating or rollerblading.
- Beware of crevices and moving parts - risk of jamming.
- Do not carry the stroller with the user.
- The stroller/ is packed in a plastic bag. Keep out of reach of babies and small children.

- **ATTENTION**: It is forbidden to use the stroller if the technical condition of the product or its single component raises doubts in the user's mind or is clearly incorrect, in which case it must not be used. In such a situation, it is advisable to contact the Seller urgently for advice.

5. GENERAL CONSTRUCTION OF THE STROLLER

Basic equipment





1- Headrest pads
2- Five-points belt
3- Wedge
4- Adjustable seat
5- Front wheels directional lock
6- Front swivel wheels
7- Torso adjustable pads
8- Hip pads
9- Abduction and stabilization belts
10- Backrest angle adjustment mechanism
11- Safety barrier
12- Adjustable footrest with straps
13- Rear wheels, solid
14- Adjustable canopy
15- Push handle
16- Frame folding mechanism
17- Transport lock
18- Tilt foot
19- Central brake

Additional equipment



1- Sunshade umbrella
2- Therapeutic table
3- Sleeping bag for legs
4- Winter gloves
5- Rain cover
6- Shopping basket
7- Mosquito net
8- Travel bag

6. STROLLER FUNCTIONS

6.1. Unfolding the stroller frame

1



Pull down the transport lock

2



Pull up the push handle

3



While holding the tilt foot with your foot, pull the push handle upwards

4



5



6



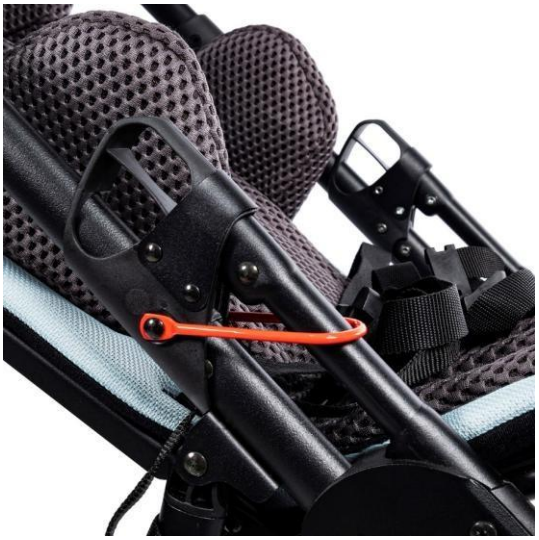
6.2. Folding the frame of the stroller

1



Position the front wheels as follows

2



3



4



Pull the handles on both sides of the frame upwards at the same time

5



6



Attach transport lock



Correct positioning of the front wheels when the stroller is folded

6.3. Transport lock. Putting on and taking off the transport lock



Lock applied



Removed lock

6.4. Front swivel wheels. Front wheels directional lock

Wheel assembly

1



2



Wheel dismantling

1



2



Locking the front wheels



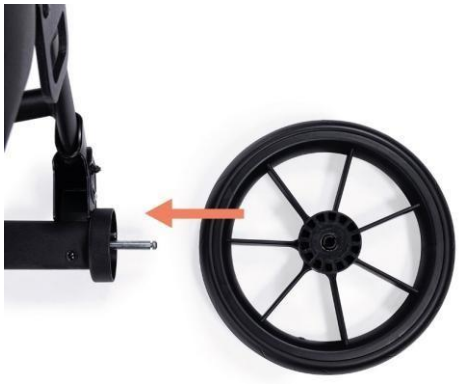
Unlocking the front wheels



6.5 Rear wheels. Assembly and removal of rear wheels on axle

Wheel assembly

1



2



3



Wheel dismantling

1



2



3



Assembly of axles



Dismantling of axles



6.6 Push handle for the stroller

Angle adjustment mechanism for the push handle



Press the buttons on both sides and change the angle of the push handle.

Angle adjustment of the push handle





6.7 Central brake



The central brake is used only and exclusively to completely lock the wheels - it does not have a dynamic braking function.

NOTE! The brake condition should be checked regularly and any dirt and mud removed.

6.8 Tilt foot



Using the tilt foot it easier to drive the stroller up small thresholds or curbs.

6.9. Footrest

Footrest height adjustment



Minimum height



Maximum height

Footrest assembly



Press the marked buttons and hook the footrest onto the pins on the frame.

Folding footrest





Note: To fold the footrest, it must be fitted at the maximum adjustment height.

Note: During transport, storage, rehabilitation, getting in and out of the wheelchair, the footrest must be folded down.

6.10. Seat depth adjustment



Minimum seat depth



Maximum seat depth

Pull the seat towards you or slide it in.



NOTE: Use the marked knobs to adjust the seat depth.

Once the seat depth is set, turn the knobs.

6.11. Backrest angle adjustment

Backrest tilt adjustment



Seated position



Semi-recumbent position

Note: Every time the angle of the backrest is changed, the length of the five-points belt must be readjusted.

Backrest tilt adjustment – semi-reclining position



1



2



3

Backrest tilt adjustment - sitting position



1



2



3



4

6.12. Five-points belt





Belt adjustment





6.13. Safety barrier



Barrier installation



Demounting the barrier



Press the button on both sides and insert or slide out the railing.

6.14. Adjustable canopy with window

Mechanism for mounting the canopy to the frame of the stroller





Slide the attachment on the canopy into the attachment on the frame of the stroller.

Removable by means of a red button on the outside of the canopy attachment on both sides.

Changing the size of the canopy area





6.15. Abduction and stabilization belts







6.16. Headrest pads

Pads adjustment





Backrest width adjustment





Height adjustment of the pads





6.17. Torso pads

Pads adjustment





Backrest width adjustment





Height adjustment of the pads

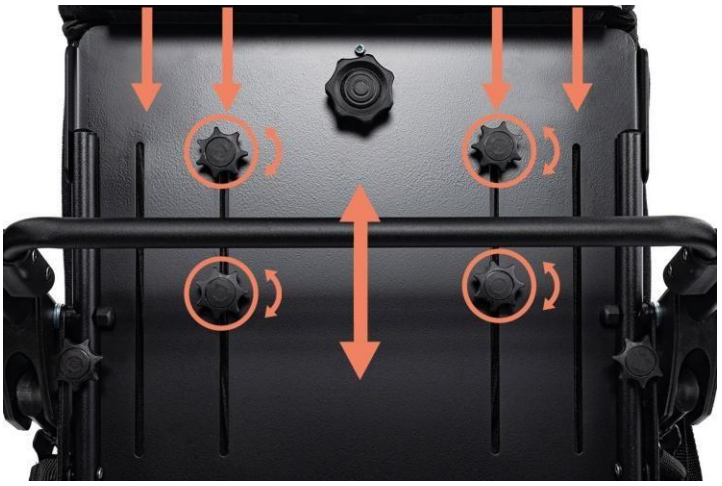




6.18. Hip pads

Pads adjustment





Seat width adjustment





Pads depth adjustment





6.19. Wedge







7. ADDITIONAL EQUIPMENT

7.1. Shopping basket





Maximum load is 2kg.

7.2 Therapy table



Maximum load is 3kg.

Table assembly/disassembly



Changing the table angle



7.3. Travel bag



Maximum load bag is 2kg.





7.4. Sunshade umbrella





7.5. Winter gloves





7.6. Sleeping bag for legs (to be placed on the safety barrier)



7.7. Mosquito net (attached to adjustable canopy with window)



7.8. Rain cover (attached to adjustable canopy with window)



8. TECHNICAL SPECIFICATIONS OF THE VILA STROLLER

stroller length	97-108 cm
width of the stroller	61 cm
height of the stroller	122 - 135 cm
total weight	21 - 24 kg
effective seat depth	23/33 cm
seat width	18*/39 cm
backrest height	66 cm
backrest width	18* / 39 cm
distance between footrest and the seat / number of adjustments	21-40.5 / 3 positions
length of the stroller folded for transport	93 cm
width of the stroller folded for transport	61 cm
height of the stroller folded for transport	40-52* cm
capacity of the shopping basket	2 kg
carrying capacity of the bag	2 kg
maximum user weight	40 kg
maximum user height	80-130 cm
seat plane angle / number of adjustments	approx. 24° / 1 position
backrest tilt angle / number of adjustments	approx. 20°-59° / 2 positions
footrest angle / number of adjustments	approx. 37° / 1 position

NOTES:

*) values given with pads

Measurement value tolerance +/- 20mm, +/- 1.5kg, +/- 1°

The manufacturer reserves the right to make changes to the technical parameters

8.1. Material composition of the stroller

Material composition of the stroller: powder-coated steel and aluminum, fabrics 100% polyester and plastic (PP, PVC, PA, PU).

9. DELIVERY AND TOOLS

The following items should be included in the original packaging:

- Folded pram frame including seat and backrest, footrest, wheels, canopy,
- Additional equipment according to the order,
- Instructions for use with warranty card.

Before use:

- Make sure that the package has not been damaged. If it is found that the package is damaged, then at the presence of the courier, unpack the goods and check whether none of the stroller elements hasn't been damaged.
- On the basis of the specification check the package content (in case of any missing elements contact your Seller).

No tools are required to assemble and dismantle the VILA stroller.

10. ASSEMBLY AND DISASSEMBLY OF THE STROLLER

- **Assembly of the stroller.** The product, pre-packed in the original carton, is already pre-assembled.

Complete the assembly by performing the following steps:

a) mount the front wheels,
b) mount the rear wheels on the axle,
c) unfold the frame of the stroller including the seat by adjusting the parameters:
   - activate/deactivate the directional lock on the front wheels,
   - adjust the height and angle of the push handle,
   - adjust the angle of the backrest,
   - adjust the length of the five-points belt,
   - adjust the height of the footrest,
   - adjust the abduction and stabilization belts,
   - install a safety barrier,
   - adjust the canopy with window,
   - adjust the head pads, thoracolumbar and hip pads,
   - install and adjust the wedge,
   - put on a shopping basket,
d) fit the appropriate equipment and adjust the parameters, for example:
   - install a therapy table,
   - install a tour bag,

- install selected items of equipment dedicated to the seasons: sleeping bag for legs, winter gloves, mosquito net, rain cover, sun umbrella.

- **Dismantling the stroller:**

a) remove additional equipment,
b) fold the footrest and frame of the stroller,
c) unfasten the rear wheels,
d) fold the stroller by closing it with the transport lock.

11. PREPARATION FOR USE

Before using the stroller, you should:

- Check that the stroller frame has been correctly unfolded and that the frame folding mechanism has been correctly closed (locked).
- Check that the seat has been correctly mounted to the stroller frame and that the seat attachment mechanism to the stroller frame has been correctly closed (locked).
- Correctly make all adjustments and adjust the stroller to the user's needs, including setting the appropriate depth of the therapeutic seat, the appropriate inclination of the therapeutic seat and the inclination of the backrest, set the appropriate inclination of the footrest, adjust the appropriate length of the five-point belts. Check that all adjustment elements are properly seated and secured.
- Check that the stroller upholstery is dry.
- Secure the user with all available stabilizing elements, such as: five-point belts, narrowing and shallowing inserts, abduction and stabilizing belts, wedge, footrest, footrest straps, safety barrier or therapeutic table. This is to protect the user from falling out and sliding out of the stroller and to protect the user's feet from falling off the footrest. Make sure that all adjustments made earlier are appropriate and safe for the user.
- Make sure that the user is not placed in the stroller without clothing that covers the body in places of contact with the stroller upholstery. This is to prevent abrasions to the user's body and for the hygiene.
- In the case of user’s who have problems with holding urine, a special oilcloth should be placed on the stroller seat, which can be purchased in pharmacies or medical stores.
- In the case of using any additional aids such as venflons, drains, bags, catheters, etc., make sure that they are well secured against falling out, tearing out, squeezing and do not interfere during use of the stroller.

12. MOVING THE STROLLER

The best way to carry a stroller is to push it using its wheels.
In cases where this is not possible (e.g. to transport the stroller in a car), for safety reasons, the stroller can be lifted and carried with both hands after previously removing the additional equipment to reduce the carrying weight and folding it.
When carrying or lifting the stroller frame, special care should be taken. The frame should be carried after it has been folded and the transport lock has been fitted.
Do not use additional equipment to carry the stroller - it may be damaged.

13. GETTING IN AND OUT OF A STROLLER

When getting in and out of the stroller, place the stroller as close as possible to a stable and safe place to which the user will be changing their position. After making sure that the central brake is engaged and the footrest is raised to avoid standing on it, the user may transfer.

WARNING! Do not stand on the footrest, as there is a risk of the stroller tipping over, injury to the user and risk of damage to the product.

Make ensure that when getting in or out of the stroller, the user and any other person do not stand on the footrest, as this may damage it and injure the user!

14. CORRECT POSITION IN A STROLLER

For safety and health reasons, it is recommended that the user has the hips and back positioned as close to the backrest as possible in order to support the spine evenly (optimal support of all parts of the spine so that no free space is created).

The thighs should be supported as much as possible, along their entire length, which is achieved byadjusting the depth of the stroller seat and the feet should rest on the footrest plate, which prevents slipping, maintains optimum muscle tone in the legs and transfers some of the weight from the upper body.

15. USE OF THE STROLLER

During use, always hold the push handle to prevent the stroller from rolling away.

Release the central brake while holding the push handle and push the stroller in a safe direction.

16. MOVING ON INCLINED SURFACES

Always position the stroller facing forward when climbing hills or ramps. Limit your speed on inclined surfaces and move as slowly as possible.

The person pushing the stroller must have appropriate strength to control the stability of the stroller.

Always keep in mind that the position of the centre of gravity of the stroller changes when traversing uneven or sloping terrain. In this case, special care must be taken and the stroller must be belayed.

When using ramps, ensure that the ramp is suitable, that the wheels of stroller are high enough to negotiate the ramp, that the stroller frame does not come into contact with the ramp and that a second person is provided to assist as there is a risk of the stroller tipping over, damaging the product and injuring the user.

17. OVERCOMING THRESHOLDS OR CURBS

When overcoming small obstacles (small thresholds, small curbs, etc.), use your foot to lock the tilt foot and push handle down and toward you to lift the front wheels of the stroller and carefully drive the front wheels over the obstacle. Then slowly pull the push handle up, away from the ground, to lift the rear wheels of the stroller and carefully drive the rear wheels over the obstacle.

18. TRANSPORT IN THE CAR AND IN OTHER VEHICLES

- Remove all accessories from the stroller and store them in a safe place. Fold the stroller and place it in the trunk.

If the dismantled stroller is not in the trunk of the car separate from the passenger compartment, the stroller frame must be carefully secured to the vehicle. For this purpose, you can use unused seat belts.

- In order to transport a stroller in other vehicles, such as trains, trams, buses, planes,ships, etc., it is necessary to ask the persons in charge of transportation in these means of transport about the conditions for safe travel to the destination with a stroller and relevant requirements.

19. USE OF A STROLLER AS A SEAT IN A MOTOR VEHICLE

THE STROLLER HAS PASSED THE DYNAMIC TEST ACCORDING TO ISO 7176-19:2022.



THE MAXIMUM WEIGHT OF THE USER TRANSPORTED ON THE VILA STROLLER MOUNTED IN THE CAR IS **40 KG.**



MYWAM SP. Z O.O. **NOT RESPONSIBLE** FOR PERSONAL INJURIES SUSTAINED AS A RESULT OF A ROAD ACCIDENT IN WHICH THE USER WAS STRAPPED IN A VILA STROLLER.



THE SAFETY OF A STROLLER USER LARGELY DEPENDS ON THE RESPONSIBILITY OF THE PERSON TRANSPORTING AND SECURING THE STROLLERS. IT IS CRUCIAL THAT THE PERSON IS PROPERLY TRAINED IN THE RULES AND REGULATIONS FOR PROPERLY SECURING STROLLERS IN THE VEHICLE AND FOLLOWS THESE GUIDELINES.



THE STROLLER, IN PARTICULAR ITS TRANSPORT HANDLES, MUST NOT BE MODIFIED.



IF POSSIBLE, THE ADDITIONAL EQUIPMENT OF THE STROLLER SHOULD BE PROPERLY SECURED AT THE STROLLER OR DISMANTLED AND SEPARATELY IMMOBILIZED IN THE VEHICLE SO THAT IN THE EVENT OF A COLLISION IT DOES NOT MOVE AND DOES NOT POSE A THREAT TO PASSENGERS.



THE STRUCTURE OF THE VILA STROLLER CAN BE DAMAGED AS A RESULT OF A ROAD ACCIDENT. BEFORE USING THE STROLLER AGAIN AFTER SUCH AN EVENT, IT IS NECESSARY TO CARRY OUT AN INSPECTION AT THE MANUFACTURER'S AUTHORIZED SERVICE CENTER.



A VILA STROLLER INSTALLED IN A VEHICLE ADAPTED TO TRANSPORT PEOPLE WITH DISABILITIES **DOES NOT PROVIDE** THE SAME LEVEL OF SAFETY AS SEATS PERMANENTLY FIXED IN THE VEHICLE. **IF THE USER'S CONDITION ALLOWS HIM TO BE TRANSFERRED TO THE CAR SEAT, IT IS RECOMMENDED TO USE THIS OPTION.**

IF YOU NEED TO TRANSPORT A USER IN A STROLLER, THE FOLLOWING RULES MUST BE OBSERVED:

1. The vehicle should be adapted to transport passengers in strollers and equipped with dedicated attachment points.



DO NOT TRANSPORT USER IN UNSUITABLE VEHICLES!!

2. The wheelchair must be secured in the vehicle by a four-point belt system, providing frontal collision protection in accordance with ISO 10542.

Both the four-point belt fastening system as well as the chest and hip belts are not part of the VILA stroller equipment and are not added by the Manufacturer. They are the equipment of an adapted motor vehicle.

3. Preparation of the VILA stroller for installation in the vehicle:

- Remove the following equipment of the stroller: adjustable canopy, therapy table, travel bag, rain cover, mosquito net, sleeping bag, winter gloves, sun umbrella.
- Place the stroller in a seated position.
- Adjust the five-point belts of the stroller according to the user's height.

The five-point belts with which the VILA stroller is equipped do not provide protection when transporting a user in the stroller with a motor vehicle. **THE FIVE-POINT BELTS OF THE STROLLE ARE USED ONLY TO STABILIZE THE PATIENT IN THE STROLLER.**

4. Installation of the VILA stroller in the vehicle:

- Place the stroller, forward-facing, in a specially designated place in the vehicle. The use of the stroller in other configurations in the vehicle has not been studied.
- Secure the stroller with the central brake.
- Anchor the stroller to the vehicle using the four-point strap fastening system.
- The straps should be attached to each of the 4 attachment points of the stroller protection separately, starting with the front and ending with the rear. The attachment points are marked with the following label:

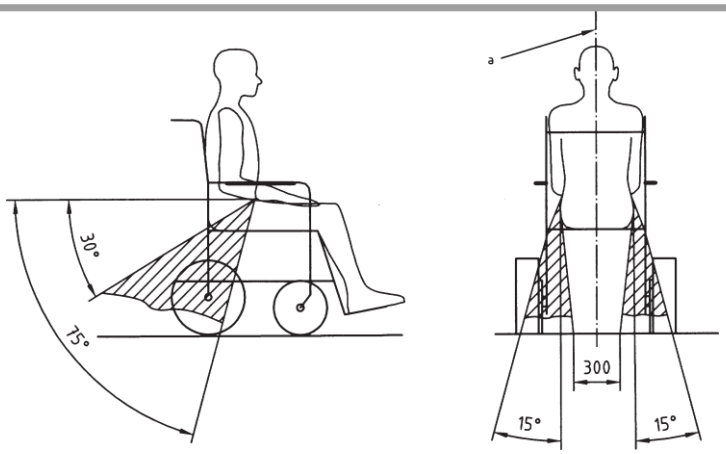


Each of the belts should be as tightly fitted as possible to prevent the stroller from moving in the vehicle!

- Fasten the patient with a five-point belts with which the VILA stroller is equipped.
- To reduce the risk of hitting your head and chest on vehicle components, use a lap belt and a chest strap.

5. Correct positioning of the chest and hip safety belts on the user:

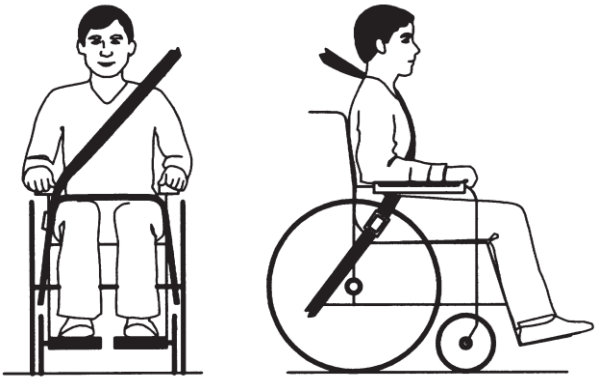
- The lap belt should be placed across the anterior part of the pelvis so that the angle of the lap belt is within the preferred zone from 30^{o} to 75^{o} relative to the horizontal, a steeper (larger) angle in the range shown in the photo below is desirable. The image shows the required range of angles for the lap belts anchored to the stroller, where the dimensions are given in millimeters and the character: "a" is the reference plane of the stroller.



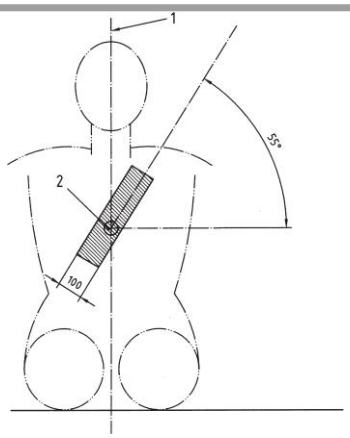
- Make sure that the lap and chest belts are not moved away from the body by elements of the stroller, e.g. pads or wheels.



- The hip belt should fit tightly to the front of the body, close to the hip joints.



- The straps securing the upper torso should fit over the shoulder and across the chest as shown in the photo below. This photo shows that you should pay attention to:
  - Centerline,
  - center of the sternum,
  - the safety belts should be adjusted as tightly as possible, but ensure the comfort of the user,
  - the belt strap should not be twisted during use.



Do not attach the stroller with additional elements or accessories, i.e. wheels, footrest, push handle, etc.

20. CLEANING AND CARE

The upholstery can only be washed by hand at up to 30^0 C.
Stains should be removed as soon as they form on the surface of the stroller.

ATTENTION: Do not clean with chemicals containing solvents and bleach. The manufacturer is not responsible for damages caused by the use of unsuitable cleaning agents.

Make sure the product is always dry before use.
If using detergents dedicated to this type of material - follow the instructions of the detergent used.


Hand wash only


Do not bleach


Do not tumble dry drum


Dry in position horizontal


Do not iron

21. STORAGE OF THE STROLLER

Clean stroller should be stored in a clean, dry and well-ventilated room, preferably at 0-35^0C. For long- term storage, additionally follow the steps described in point 21 "every one month".

22. SERVICE AND PERIODIC INSPECTIONS

For safe and trouble-free use of the stroller, it is necessary to regularly and thoroughly submit it to the inspections and servicing described below.

In a situation where the stroller user is not able to carry out the above-mentioned activities on their own, they should return the stroller to a specialized stroller service point or directly to the Manufacturer, who will properly carry out the inspection and necessary servicing activities. These activities may be subject to an additional fee.

NOTE: The Manufacturer is responsible for defects or technical damage to the stroller caused only when the stroller is operated correctly. Responsibility for the proper operation of the stroller rests with the Manufacturer only if all recommendations of the Manufacturer are strictly followed.

NOTE: The Manufacturer is responsible for the proper functioning of the stroller only if original parts and original accessories are used in it.

All repairs should be carried out in specialized authorized Services (see point 24) or directly at the Manufacturer. Repairs to the stroller performed by anyone other than an authorized Service or the Manufacturer will void the warranty. The Manufacturer is not responsible for injury or damage of the product that may be a consequence of repairs performed by persons other than the authorized Service or the Manufacturer.

Service should be performed:

- **Each time before using the stroller**
  - Check the efficiency of the central brake - After activating the central brake, both rear wheels of the stroller should be locked and cannot rotate.
  - Check the attachment of structural components - Inspect all mechanisms of the stroller and its moving parts, and in particular, pay attention to: correct mounting of the backrest to the frame of the stroller, proper mounting of the wheels, proper functioning of the five-point belts, correct functioning of the seat angle adjustment mechanism, correct functioning of the backrest recline mechanism and proper mounting of the footrest.
  - Check the condition of the tires - Check that the tires on all four wheels are not damaged or worn.
  - Inspection of solid frame parts, seat with backrest and footrest frame - Visually inspect the condition of the structural profiles. These components must not be damaged or cracked.
- **Every one month**
  - Cleaning of the stroller
  - Visual check of all the moving elements, bearings, adjusting mechanisms – lubricate with silicone grease.
  - Check all bolted connections for looseness.

23. UTILIZATION

Disposal and recycling: in accordance with country-specific regulations.

24. COMPLIANCE WITH THE REQUIREMENTS MEDICAL DEVICE

Medical Device Class I in accordance with Regulation (EU) 2017/745 of the European Parliament and of the Council of 5 April 2017 on medical devices. The manufacturer has issued a relevant declaration of conformity for the product, which can be found at www.mywam.eu

25. LIST OF AUTHORIZED SERVICE POINTS

POLAND
MyWam Sp. z o.o.
Wiosny Ludów 91, 40-373 Katowice, Poland
tel: +48 32 733 11 31
website: www.mywam.eu
email address: mywam@mywam.eu

26. WARRANTY CARD

Series and number: .....
Purchase date: ..... - ..... - .....
Seller stamp and signature:
.....
.....
.....

Warranty conditions

- The Manufacturer (Guarantor) provides the Buyer with a warranty for the purchased stroller for a period of 24 months, counting from the date of purchase.
- **The buyer complaining about the stroller should deliver the stroller to the Seller in a package, clean (free of stains, additional equipment not belonging to the stroller, moisture, hair, etc.) together with the elements of the stroller protected against damage.**
- **Damage caused by insufficient protection of the stroller shipment and its components is not subject to warranty repairs.**
- The complainant (Buyer) may not demand that the Manufacturer repair the damage in the event of damage to the shipment if he incorrectly labels or incorrectly insures the shipment of the stroller and its components.
- The warranty period in the case of accepting the complaint is extended by the time of repair of the stroller, which is counted from the moment of handing over the stroller to the Seller under warranty until the day on which the stroller was ready to be collected.
- The activities provided for in the instruction, which the stroller user is obliged to perform on his own and at his own expense, cannot be performed as part of the warranty repair.
- Failure to use the stroller in accordance with the intended use, inconsistent with the instructions for use or inconsistent with the principles of proper operation will void the warranty.
- Any structural changes to the truck void the warranty (in the area of change or in its entirety).
- Damage to the stroller caused by: improper operation, improper maintenance, improper storage of the stroller, mechanical damage and natural abrasion and wear of parts (e.g. upholstery, wheels) are not covered by the warranty.
- The manufacturer warns against warranty repairs in unauthorized service facilities. Finding such a repair or unauthorized modification of the stroller will void the warranty.
- **The warranty card is valid provided that it has: the date of sale confirmed by the Seller's company stamp, the Seller's signature, the type and serial number of the truck.**
- The warranty card is valid provided that it does not contain deletions or corrections.
- The manufacturer of the stroller conducts a paid post-warranty service at its headquarters.
- The manufacturer specifies the expected service life of the product at 4 years. Further use after this period is possible, but taking into account the care for safety and comfort of use, we recommend that the manufacturer or authorized service center carry out a technical inspection. The inspection service is payable and includes an assessment of the technical condition of the device, safety verification and any necessary maintenance activities.
- In matters not covered by this warranty card, the provisions of the Civil Code (Poland) shall apply.
- All matters related to claims under the warranty or warranty of the stroller should be directed to the Seller.

27. NOTES